

City of San Antonio Homeless Connections Hotline

210-207-1799

(Monday Through Friday, 8:30 am to 11:45 am,
break for lunch, resume 12:30 pm to 4:30 pm)

- For information about nearby homeless services or to request help for someone experiencing homelessness

Centro San Antonio Operations Dispatch

210-224-7747

(Monday Through Sunday, 6:00 am to 10:00 pm)

- Graffiti abatement
- Pressure washing
- Clean up requests (spills, feces, urine)
- Car escorts to vehicles for downtown workers, visitors, and residents



FOR MORE INFORMATION

Stay in the know: Keep up to date with information about downtown public safety and homeless assistance programs and resources.

Scan the QR Code to learn more!



CENTRO

SAN ANTONIO

PUBLIC SAFETY GUIDE



Corazón  San Antonio

Who to call for help?

Emergencies

9-1-1

- To request help for life-threatening emergencies like fires, violent crimes, or medical emergencies

Police Non-Emergencies

210-207-7764

(Monday Through Sunday, 7:00 am to 3:00 am)

- To report a non-violent crime
 - Public intoxication
 - Aggressive panhandling
 - Nudity, public urination or defecation
 - Vandalism (including graffiti)
 - Someone sitting or lying in the public right of way
- To report suspicious behavior



Maintenance + Infrastructure

3-1-1

(Seven Days a Week, 7:00 am to 7:00 pm)

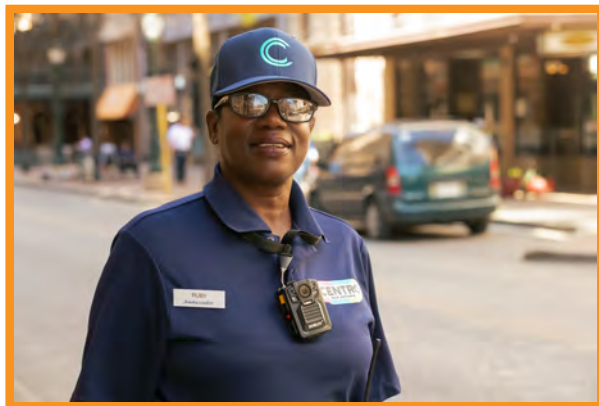
- To report a homeless encampment
- To report sidewalk concerns, potholes, vacant buildings, etc.



CENTRO SAFE PROGRAMS OVERVIEW

Quality of Life Ambassadors

The Centro quality of life ambassadors, outfitted in blue shirts, provide a visible presence to improve safety in the district and can offer safety escorts to downtown workers, visitors, and residents upon request. Quality of Life Ambassadors will observe and report crimes to the police and may coordinate with homeless outreach workers to help those in need.



No Trespassing Signs

Centro can provide 'No trespassing' signs to businesses that have SAPD trespass affidavits on file to aid enforcement. To request a sign or learn more, send us a message at info@centrosa.org

Homeless Outreach

The Centro + Corazon San Antonio homeless outreach team offers case management and service navigation to people experiencing homelessness in downtown San Antonio, connecting clients to shelter, housing, and other needed services.



Centro Police Services Agreement

Centro sponsors an overtime shift for the SAPD Bike Patrol to work 4 additional hours between 3:30 am and 7:30 am, 7 days a week, to deter trespassing, vandalism, and theft.

