



## HOW CENTRO OUTREACH SPECIALISTS CAN HELP!

Our team is trained to interact with clients that are approachable and willing to receive help. Centro will perform wellness checks and can help connect clients to the following services:

- Shelter/ Housing
- Meals, snacks and water
- Clothing
- Hygiene
- Case management
- Transportation, when appropriate
- Supplemental Security Income/Social Security Disability assistance
- ID recovery referrals

## OUR HOMELESS OUTREACH SPECIALISTS ARE HERE TO HELP.

### HOWEVER,

Our resources are limited when it comes to...



Aggressive panhandling  
Nudity/exposure



Loud disturbances/  
outbursts/fighting



Trespassing



Public intoxication (to the extent of self-harm or harm to others)

### FOR ADDITIONAL ASSISTANCE:

SAPD Bike Patrol (street level businesses)  
**210.207.7764**

Park Police (river level or downtown parks)  
**210.207.8590**

SAPD Non-Emergency  
**210.207.7273**

In an emergency, please call 9-1-1

**CENTRO**  
SAN ANTONIO

**CENTRO**  
SAN ANTONIO

## DOWNTOWN HOMELESS OUTREACH ASSISTANCE



CITY OF SAN ANTONIO  
DEPARTMENT OF HUMAN SERVICES



# CENTRO AMBASSADORS CAN ALSO HELP WITH:

- Clean up requests (spills, feces, urine)
- Graffiti abatement in the public right of way
- Car escorts to vehicles for downtown workers, visitors and residents



## TO REQUEST HOMELESS OUTREACH ASSISTANCE

Please contact the Centro  
Operations Office at: **210.224.7747**

We ask that you provide the following information so that our team can better assist clients and address your concerns:

- Current location of the person experiencing homelessness or the location of your last interaction
- Description of the person and their name, if known
- Concerns or observations regarding the welfare of the person



## ADDITIONAL RESOURCES

Designated City of San Antonio  
Department of Human Services  
Homeless resource hubs for services,  
shelter, and housing:

**City of San Antonio Department of Human  
Services Homeless Hotline: 210.207.1799**

Christian Assistance Ministries (CAM):  
**210.223.4099**

Church Under the Bridge (CUB)  
**210.5694026**

City of San Antonio/Corazon Ministries  
Resource Hub:  
**210.226.8341 ext. 318**